

Returned Merchandise Instructions

Products purchased through BendPak and replaced under warranty* may be returned for full or partial credit by following these steps:

1. Contact BendPak's Customer Service Dept. at 1-805-933-9970 to obtain a Return Merchandise Authorization (RMA) number.
2. Fill out this RMA Form in its entirety and place the RMA Form in the box(es) or crate(s) with the item(s) being returned.
3. Return the authorized item(s) per shipping instructions. Each returned item MUST be independently listed on this form.

RMA policy and forms can be obtained by visiting our website: <http://www.bendpak.com/policies/returned-merchandise-policy> or by contacting our Customer Service dept. 805-933-9970



Return Merchandise Authorization (RMA) Form

Company: _____ Contact Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Email Address: _____

Phone: _____ Fax: _____

RMA No: _____ Date Issued: _____

**For all merchandise returned to BendPak / Ranger for reasons other than warranty, a 20% restocking fee and round-trip shipping costs will be deducted from the credit or refund.*

QTY	SKU OR MODEL NO.	DESCRIPTION	REASON FOR RETURN	SERIAL NO. (IF EXISTS)	(IF DEALER) INVOICE NO.	(IF END USER) NAME OF DEALER

Shipping Instructions:

1. Be sure to obtain an RMA number and clearly mark the outside of the box(es) with this number.
2. Ship only the items that are authorized.
3. Ship returned items to:
BENDPAK INC.
ATTN: RETURNS/EXCHANGE DEPT.
1645 Lemonwood Dr.
Santa Paula, CA 93060

Shipments received by BENDPAK without an RMA number will be refused.

Sample Address Label with RMA number

John Smith XYZ Corporation 123 Main Street	RMA# 1234
BENDPAK INC. ATTN: RETURNS/EXCHANGE DEPT. 1645 Lemonwood Dr. Santa Paula, CA 93060	

Use this space for additional comments:

Customer Signature: _____ Date: _____